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Working with communities to improve the quality of life for all in Argyll and Bute

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27 May 2014

SUPPLEMENTARY PACK

BUTE AND COWAL COMMUNITY PLANNING GROUP - CASTLE HOUSE, DUNOON on TUESDAY, 3 JUNE 2014 at 2:00 PM.

I enclose herewith Item 4 (b) **EXCEPTION/HIGHLIGHT FOR FORWARD DUNOON AND COWAL**, Item 5 (d) **EXCEPTION/HIGHLIGHT FOR COWAL TRANSPORT FORUM**, Item 9 (c) **EXCEPTION/HIGHLIGHT FOR BUTE AND COWAL COMMUNITY SAFETY FORUM** and item 12 (**AREA COMMUNITY PLANNING EVENTS**) which were marked copy to follow on the Agenda for the above meeting.

“TO FOLLOW” ITEMS

- 4** (b) Highlight/Exceptions Report - Forward Dunoon and Cowal Report by Area Governance Officer (to follow) (Pages 1 - 4)
- 5** (d) Exception/Highlight report - Cowal Transport Forum (Pages 5 - 8)
- 9** (c) Highlight/Exceptions report - Bute and Cowal Community Safety Forums Report by Area Governance Officer (Pages 9 - 14)
- 12. AREA COMMUNITY PLANNING GROUP EVENTS**
Report by Community Development Officer (Pages 15 - 30)

BUTE AND COWAL COMMUNITY PLANNING GROUP

Contact: Danielle Finlay, Area Governance Assistant – 01631 567945

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ARGYLL & BUTE COUNCIL**Bute and Cowal Community Planning
Group****CUSTOMER SERVICES****June 2014**

**Forward Dunoon and Cowal Group Highlight/Exception report to Area
Community Planning Group**

1. SUMMARY

- 1.1 The purpose of this Paper is to update the Area Community Planning Group (ACPG) regarding the main pieces of work undertaken by the Forward Dunoon and Cowal Group (FDC).

2. RECOMMENDATIONS

That the :Area Community Planning Group

- 2.1 Note that the “Forward Dunoon and Cowal” group is a strategic partner of the Area Community Planning Group;
- 2.2 Note the report provided below (If further detail is desired the full minutes are published on the Council website) and;
- 2.3 Consider whether there are any specific tasks or issues which it wishes the “Forward Dunoon and Cowal” group to undertake or review.

3. DETAIL

- 3.1 The “Forward Dunoon and Cowal” group is a partnership group focused on promoting tourism in Cowal and bringing business and people into the area. It achieves this by working in partnership with the local business community, through the promotion of local initiatives and events, and through the participation of some of its members at national and international tourism events.
- 3.2 The “Forward Dunoon and Cowal” group has historically been a representative voice for the community with organisations such as Visit Scotland and similar, but has had to be more independent recently due to the lessening input from these national bodies.

4. IMPLICATIONS

4.1	Policy	The reporting allows monitoring of the performance of the partnership thereby demonstrating the achievement of the key aspects of the SOA
4.2	Financial	None,
4.3	Legal	None
4.4	HR	None
4.5	Equalities	None.
4.5	Risk	None
4.6	Customer Service	None

For further information, please contact Stephen Doogan, Area Governance Officer
Tel. 01546 604342

Forward Dunoon and Cowal Group Highlight - Exception Report June 2014

SOA Theme	Topic	Issue and Actions	Comment	Outcomes/ Indicators
The economy is diverse and thriving	PA23 BID Argyll and the Isles Tourism Partnership	The PA23 BID committee running a considerable number of events in 2014 to promote economic growth Has created a successful umbrella brand focussing on specific events.	The first event being publicised is on 31 May and is a weekend event with a Fun day and Market, a vintage car rally, a 5K road race and a kids sprint. Strong web presence has been developed and will in the future provide the infrastructure to promote events.	
Education Skills and training Maximises opportunities for all.	Commonwealth Baton	The baton will be brought through Dunoon on 13 th July.	A “Commonwealth games” event has been arranged in Sandbank, it is hoped that this will complement a number of other events arranged over the summer.	
Children and young people have the best possible start.	Come-and-try-athlon	This idea is being promoted by PA23 BID as a taster for a number of sports		
We have infrastructure that supports sustainable growth.	Burgh Hall Queens Hall Hopscotch ticket Why come to Dunoon	The Hall is closing for approx. 18 months; Funding is in place with a 250K donation from John McAslan. Currently open but scheduled to close for refurbishment at the end of the year. It is hoped to arrange an all-day bus pass for the Area. A study is being commissioned to undertake a feasibility study of the off road cycling routes and how	Both halls are being well used and work is being undertaken to minimise the disruption to regular patrons, There are a number of planning applications relating to sites which are near both halls which will be considered by PPSL – not all will be suitable. Work is ongoing in this area by both members and transport staff. It is hoped that this study will then lead to projects being taken forward under the umbrella of the Coast and Countryside Fund and similar.	

		to tie this to other sports and locations.		
People live active healthier and independent lives	Off road cycling On road cycling Foot-Golf	The Group is seeking to promote an off road cycling path. The group is working with a number of CCs to promote a road route as well as the route above. This game is being launched on 24 th May.	This route is a circuit between Kilmun and Rubha near Kames it is hoped that it will bring family cyclists to the area. One of the key indicators is that events be sustainable – and each of these is being looked at in this context, i.e. they will only survive if supported.	
People live in safer and stronger communities.	WW1 commemoration BBQ event 5 th July	The Commemoration this year is to be marked with special solemnity. There is an “untold stories” project for those involved in WW1 being done by libraries. Promoted by PA23 BID this is community event.	There is a steering group who are coordinating this event since it is the centenary, the British Legion are the lead agency. Communities are being asked to bring items for copying/scanning for preservation.	

ARGYLL & BUTE COUNCIL**Area Community Planning Group****CUSTOMER SERVICES****June 2014**

Cowal Transport Forum Report to the Bute and Cowal Community Planning Group

1. SUMMARY

- 1.1.1 The purpose of this paper is to update the Area Community Planning group regarding the main pieces of work undertaken in the last reporting period by the Cowal Transport Forum CTF).

2. RECOMMENDATIONS

That the Community Planning Group:

- 2.1 Note that the Cowal Transport Forum is a strategic partner of the Area Community Planning Group;
- 2.2 Note the report provided below (If further detail is desired the full minutes are published on the Council website) and;
- 2.3 Consider whether there are any specific tasks or issues which it wishes the Cowal Transport Forum to undertake or review.

3. DETAIL

- 3.1 The Cowal Transport Forum is a partnership group focusing on infrastructure and general transport issues including ferries, buses and roads which underlie underpin the sustainability and development of the local economy. The forum members include representatives from service operators, the Council and communities in the area. The forum undertakes various pieces of work both individually and as a group, to ensure that the infrastructure is fit for purpose and is able to support and develop the local economy. Meetings are quarterly with occasional subgroup meetings as required by the Agenda.

4. IMPLICATIONS

- 4.1 **Policy** The recommendations are in accordance with council policy and improve reporting on aspects of the Single Outcome

Agreement and the Community Plan.

- 4.2 **Financial** None,
- 4.3 **Personnel** None
- 4.4 **Equalities** None.
- 4.5 **Legal** None
- 4.6 **Customer Service** None

Executive Director of Customer Services

For further information, please contact Stephen Doogan, Area Governance Officer
Tel. 01546604342

CTF Highlight - Exception 2014

SOA Theme	Topic	Issue and Actions	Comment	Outcomes/ Indicators
People live active, healthier and independent lives.	Parking	West Coast Motors have continued to experience difficulties with cars parking inappropriately at the ferry terminal.	cars have been parking in the Bus spaces meaning an increased danger to passengers entering and alighting from a bus. This has also resulted in vehicular damage.	
	Kayak trail	The forum were advised of the creation of the new A&B Kayak trail.	this is a great tourism opportunity and ferry operators agreed that where appropriate kayaks could travel on their boats free of charge – in same way as cyclists.	
We have infrastructure that supports sustainable growth.	A83	<p>The ongoing issues about Landslips closing the road on a semi regular basis was discussed and the viability of the alternative routes (both the old military road and the Crianlarich diversion were considered.</p> <p>Signage at Strachur.</p> <p>Turning circle at rest.</p>	<p>The Chair and Ian McInnes will attend Scottish Transport to see for themselves the modelling software being used.</p> <p>Signage on the Crianlarich diversion was very poor (No sign at all at Tyndrum T -junction issue to be raised again with BEAR.</p> <p>It is also unclear from the signage that ferries can be used.</p> <p>Forum noted the improved signage at Strachur – many people have commented positively on it , similar signs are desired for Inverary, and outside Helensburgh at the Argyll and Bute sign past the Stonymollen roundabout.</p> <p>The Purchase has now completed and all necessary planning permissions have been granted.</p> <p>The tender is coming to the end of its standstill period and work will start imminently.</p>	
	Ferry Interconnections	Hopscotch ticket are being considered but the operators as part of their tourism strategy-allowing passengers to organise “day out” trips .	Additional Parking is available at the forestry car [park and this will remain .	
People live active, healthier and independent lives.	Bus Linkages	The changes to the bus timetable requested by the	There are a number of concerns re the changes and these are being addressed with the school.	

		Grammar school were discussed		
We have infrastructure that supports sustainable growth.	Ferry interconnections	Western ferries advised that a recent transport Scotland leaflet had been published without mention of the interconnectivity of the ferries. This is being addressed.		

ARGYLL & BUTE COUNCIL**Bute and Cowal Community Planning
Group
June 2014****CUSTOMER SERVICES**

**Community Safety Forum Exception reporting to the Local Community
Planning group**

1. SUMMARY

- 1.1 The purpose of this Paper is to update the Area Community Planning Group regarding the main pieces of work undertaken by both Bute and Cowal Community Safety Forums in the last time period.

2. RECOMMENDATIONS

That the Community Planning Group :

- 2.1 Note the exception reports provided below (If further detail is desired the full minutes are published on the Council website);
- 2.2 Consider whether there are any specific tasks or issues which it wishes the Community Safety Forums to undertake or review, and
- 2.3 Note that the groups are considering the future direction of community safety provision and how best to support it.

3. DETAIL

- 3.1 The Community Safety Forums are partnerships focusing on community safety issues in a broad sense and undertakes various pieces of work in this arena.
- 3.2 There is a move to align all service provision relating to community safety with the outcomes identified in the Single Outcome Agreement, to which all public sector partners are signatories.
- 3.3 The Community Safety Forums continue to consider what their future will or should be. The possibility of the remit of the local community safety groups being subsumed within the local Community Planning Group has been repeatedly raised by members at both forums, and there is a concern that the new fire and police group may lead to unnecessary duplication where the forums are already a suitable vehicle and could be used for this purpose.

The potential for a strong strategic lead is welcomed since this should provide necessary focus for the partners efforts, however, the local forums are both seriously concerned that to amalgamate the groups when the Community Safety Forums are already subgroups of the Area Community Planning Group, would lead to the loss of focus on local issues and also the loss of local understanding of how issues can be resolved using locally appropriate methods. It is also noted that NHS participation has improved this round of meeting and it is hoped that this will be sustained.

4. IMPLICATIONS

- | | | |
|-----|-------------------------|--|
| 4.1 | Policy | Review of the delivery of community safety action plans will assist in delivery and reporting of aspects of the SOA and the Community Plan |
| 4.2 | Financial | None, |
| 4.3 | Legal | None |
| 4.4 | HR | None |
| 4.5 | Equalities | None. |
| 4.6 | Risk | The Forums exist to mitigate risk in their local communities |
| 4.7 | Customer Service | None |

For further information, please contact Stephen Doogan, Area Governance Officer tel 01546 604342

Cowal Community Safety Forum Exception Report June 2014

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>No cold calling initiative</p> <p>Call blocking</p>	<p>An update was provided, No cold calling areas are by their nature localised and specific to the local community.</p> <p>TS have a number of call blocking Phones which are being distributed to those who are vulnerable .</p>	<p>Some funding for leaflets has been located and these have been distributed</p>	
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Parking decriminalisation</p> <p>Speeding</p> <p>RTC scenario</p>	<p>Will be in place on 12 May</p> <p>Police are running a campaign on traffic offences</p> <p>An RTC scenario was recently run in Dunoon and was very well attended with a high impact on those present</p>	<p>Streetscene officers are renamed and can also issue these tickets</p>	
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence</i></p>	<p>Chose Life</p> <p>Fire safety</p> <p>Cowal Community Care Forum</p>	<p>The Forum heard a presentation on Suicide awareness from Tracy Preece Choose Life coordinator</p> <p>It was noted that the number of incidents was down again this quarter, however false alarms were up</p> <p>The forum welcomed Susan McFadyen the health and wellbeing coordinator for the Area</p>	<p>This had a high impact, and the Forum agreed to promote the training to any suitable groups</p>	
<p>Environment Safety</p> <p><i>Environment safety concerns</i></p>	<p>Minimise criminal damage/crime against</p>	<p>Decriminalised Parking will take effect this quarter</p>	<p>It is noted that the new traffic wardens will be In place by 12th May and that these officers will also be able to issue fouling fines</p>	

<p><i>the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>	<p>persons/property Dog fouling</p> <p>Spa pools legionella</p>	<p>Ardenslate Shop, - hopefully this issue will soon be resolved, Owner is discussion with ACHA to purchase additional land</p> <p>Env Health are running a program to tackle the water quality in Spas in self-service accommodation</p>		
<p>Public Space Safety <i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB</p> <p>Cowal Games</p>	<p>An update was provided, 6 cases remain open.</p> <p>Preparations continue and Fire, Council and Police are liaising to increase risk awareness</p>		

Bute Community Safety Forum Exception Report June 2014

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>No cold calling initiative</p> <p>“Who Are You”</p>	<p>Trading standards have leaflets ready, but are seeking funding/ assistance for distribution costs.</p> <p>This is an initiative tackling Violence in Pubs. It was well received by the drinks trade and has been active since March</p>	<p>The royal mail costs appear the cheapest currently, costs are unclear. A number of youth groups (Cadets and Guides) are being approached about doing the delivery</p> <p>Police are running an operation “Myriad” to tackle ASB as well as drugs and other related offences, it is hoped that “who are you” will result in a drop in figures</p>	
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Speeding</p>	<p>Operation Myriad also includes the targeting of traffic offences</p>		
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence</i></p>	<p>High risk referrals</p> <p>Fire safety</p> <p>“Choose Life”</p> <p>Women’s Aid,</p>	<p>SW and Fire are working together re assessments of vulnerable people</p> <p>The biggest issue this quarter has been manual alarms</p> <p>The Forum heard a presentation on Suicide awareness from Tracy Preece Choose Life coordinator</p> <p>There is a shortage of Funding for the refuge, with assistance coming from a London Charity</p>	<p>Assessment forms have been altered to facilitate this and it is being adopted as national good practice</p> <p>but this may reflect people simply evacuations rather than tackling a fire</p> <p>This had a significant effect on all participants with the statistics being disturbing 762 confirmed suicides in Scotland in 2012 and 174 road deaths in the same period</p> <p>The Chair will invite Tracy to speak to the Full Council.</p> <p>Some of these women are very vulnerable and Jan Byrne will liaise with Tracy to ensure all appropriate Chose life resources are provided.</p>	
<p>Environment Safety</p> <p><i>Environment safety concerns the aesthetics of communities and neighbourhoods and</i></p>	<p>Dog fouling</p> <p>Spa Water safety</p>	<p>There is joint working being undertaken by street scene and the police</p> <p>Env. Health are undertaking an</p>	<p>Patrols continue to be undertaken outside normal office hours, however Streetscene is changing with the introduction of new traffic wardens</p> <p>Public Pools and Spas are under a strict regime already</p>	

<p><i>includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>		<p>initiative to improve the quality of water in Spas attached to holiday rented accommodation since this can present a legionella risk if not monitored</p>		
<p>Public Space Safety <i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>Parking decriminalisation</p>	<p>Parking will be decriminalised on 12th May and the Council has taken on traffic officers to enforce this , for the first month warnings will be given, thereafter a £60 fine</p>	<p>Streetscene is being reorganised in order to tak account of this new duty. Chair Noted that the lines on the street must be clearly visible to be enforceable..</p>	

Argyll and Bute Community Planning Partnership**Mid Argyll, Kintyre and the Islands Area
Community Planning Group****4 June 2014**

Community Planning Group Area Forum Events

1. SUMMARY

- 1.1 This report is to inform the area Community Planning Group on the data gathered at the Area Forum events as part of the engagement on the Single Outcome Agreement 2013-23.

2. RECOMMENDATIONS

- 2.1 The area Community Planning Group considers how best to utilise the information gathered at the events to ensure feedback is used by partners to inform future planning and activities of the group, including the area Economic Development Action Plan (EDAP).
- 2.2 The area Community Planning Group considers appropriate actions, under each outcome heading, to be taken forward by partners at area level.

3. BACKGROUND

- 3.1 The Area Community Planning Group agreed at its meeting in May to consider a full report on the Area Forum events, which were consulting with communities on the SOA 2013-2023.
- 3.2 It was agreed that the results from the events will feed into the development of the SOA Delivery Plans and a forthcoming Argyll & Bute Population Summit.

4. DETAIL

- 4.1 A total of 14 events were held, including three in Bute and Cowal: Workshops in Rothesay and Dunoon, and a Question Time event in Dunoon with video-conferencing from Rothesay. In addition, a youth event was held to gather views of young people across Argyll and Bute.
- 4.2 A large amount of information was gathered and analysed. A detailed report was produced for and presented to the CPP Management Committee meeting on 25 April 2014. The area CPG requested a more localised report for its June meeting, and this is attached. Within this report are issues raised in Bute and Cowal, alongside potential solutions, which were put forward by participants at workshop events.
- 4.3 Information from the online survey is not included in this area report, but some of the data from this is included in the full report covering

all the engagements methods across Argyll and Bute.

<http://www.argyll-bute.gov.uk/good-place-live-work-and-play>

5. CONCLUSION

- 5.1** The information gathered from this extensive consultation exercise should be used to inform future delivery of services by partners in the area, and to help alleviate issues of population decline.

Margaret Fyfe
Argyll and Bute Council
Community Development Manager
12 May 2014

For further information please contact:
Liz Marion, Community Development Officer Tel: 01369 707166



Argyll and Bute: A good place to live, work and play?

**Local report on the consultation within Bute and Cowal
Area**

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 Outcome 4 - Children and young people have the best possible start

 Outcome 5 - People live active, healthier and independent lives

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SUMMARY

This is a report on the recent consultation by the Community Planning Partnership (CPP) in Argyll and Bute designed to identify priorities at local level and inform the Delivery Plans of the ten-year Single Outcome Agreement (SOA) 2013-23. This consultation was undertaken across Argyll and Bute, however, the focus of this report is on findings within the Bute and Cowal area.

The Argyll and Bute wide report is available online¹

Recent census data demonstrated that the population of Argyll and Bute had declined by 3.4%. Population change within Bute and Cowal is -4.8% with significant local variation. It is recognised that for Argyll and Bute to become more prosperous tackling this population decline and cultivating an environment where the economy can thrive are of the highest importance. Attentive to these themes the CPP has agreed the overarching outcome for the SOA: 'Argyll and Bute's economic success is built on a growing population'.

The consultation was entitled: **Argyll and Bute - A Good Place to Live, Work and Play?** and comprised an online survey and 15 events across Argyll and Bute, with three held in the Bute and Cowal area.

The findings in Bute and Cowal highlighted the need to focus on employment, housing, land ownership issues, transport links, more support for small business, encouraging growth in high income tourism and developing improved internet and mobile connections.

Suggestions include placing a target on desired population within Bute and Cowal (and the wider Argyll and Bute) and the alignment of services to support this growth, a focus on finding a long term solution to the issues of the A83 and connectivity more generally, enhancing support to small and or emerging businesses and raising the rate of broadband internet roll out across Bute and Cowal

The data from this and the full Argyll and Bute wide report will feed into the strategic Population Summit to be held later this year, to consider ways of addressing the population decline in Argyll and Bute.

¹ <http://www.argyll-bute.gov.uk/good-place-live-work-and-play>

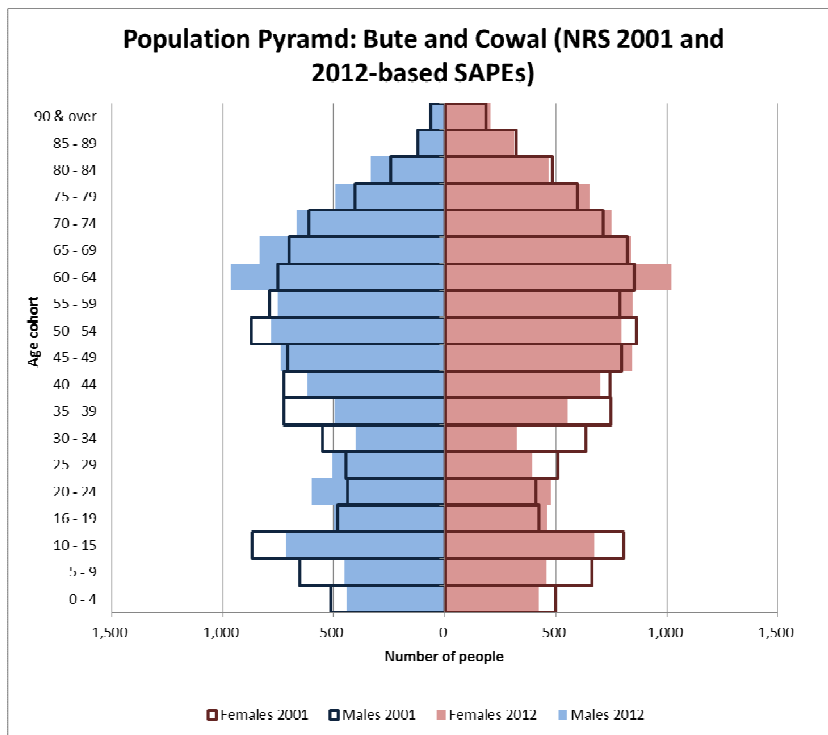
BACKGROUND

In August 2012 Argyll and Bute Community Planning Partnership agreed to annual consultations on the Single Outcome Agreement (SOA) to ensure communities had a say in how the Partnership can achieve its outcomes.

The figures from the census of 2011 were published and highlighted Argyll and Bute as the highest area in terms of percentage population decline, and this was seen as the greatest challenge for all community planning partners. The 2011 census shows the population of Argyll and Bute was 88,166 which is a 3.4 percentage drop from 2001 when the figure was 91,306.

Total population change within Bute and Cowal: 2001 to 2011 (2001 and 2011 Census)

Population changes in Bute and Cowal



Population changes 2001 to 2012 in Bute and Cowal

Bute and Cowal	Number of people		Percentage change 2001 to 2012	Proportion of age cohort within total population (%)	
	2001	2012		2001	2012
Age cohort					
0-15	3,998	3,103	-22.4	17.8	14.6
16-24	1,756	1,864	6.2	7.8	8.8
25-44	5,079	3,839	-24.4	22.6	18.1
45-64	6,419	6,565	2.3	28.5	30.9
65-74	2,850	3,217	12.9	12.7	15.2

75+	2,421	2,630	8.6	10.7	12.4
Total population	22,523	21,218	-5.8	100.0	100.0

Argyll and Bute is one of only four out of 32 local authorities across Scotland that has seen a decline in population.

In August 2013, the first stage of Argyll and Bute's Single Outcome Agreement was approved by the Scottish Government. This included:

Principal outcome:

“Argyll and Bute’s economy is based on a growing population”

To achieve the principal outcome a set of supporting long-term outcomes were agreed:

- 1. The economy is diverse and thriving**
- 2. We have an infrastructure that supports sustainable growth**
- 3. Education, skills and training maximises opportunities for all**
- 4. Children and young people have the best possible start**
- 5. People live active, healthier and independent lives**
- 6. People live in safer and stronger communities**

In order to achieve these outcomes, a delivery plan has been developed for each of the six outcomes.

The community consultation was designed to inform the content of delivery plans for each of these outcomes in addition to contributing to setting and achieving localised outcomes.

A parallel online survey was undertaken with over 500 responses across Argyll and Bute, including 148 from Bute and Cowal. The data has not been analysed at a local level but some details can be found in the full Argyll and Bute report.

In addition, a Youth Consultation was undertaken on 23rd and 24th of November 2013 by Argyll and Bute Youth Forum, attended by 50 young people, including 9 from Bute and 10 from Cowal.

Argyll and Bute Community Planning Partnership is grateful to Education Scotland for its support in part-funding this consultation process, which in turn will feed into the strategic guidance on Community Learning and Development.

WORKSHOP FINDINGS

Introduction

Many of the Argyll and Bute wide issues were picked up within the Bute and Cowal consultation.

Noteworthy comments include a desire for the SOA to consider a specific target population; to implement programmes to encourage growth; and to consider the impact this may have in planning service provision. For example certain areas could be targeted for growth with local initiatives designed to encourage inbound mobility such as a multi-layered approach to housing, targeted small business support, and developing appropriate infrastructure. It was noted at some workshops that other rural areas in Scotland were experiencing growth (for example Western Isles) in population and a suggestion was to learn from their experiences where appropriate.

A brief description of the main headlines from the Argyll and Bute wide perspective followed by detail on local issues and priorities within the Bute and Cowal consultation follows. Potential solutions to the topics and issues raised are based on participants views and comments put forward at workshop and Question Time events.

Outcome 1 - The economy is diverse and thriving

Argyll and Bute

Four main issues were raised in the Outcome 1 workshops:

- Enabling (small) businesses / start-ups
- Promoting Argyll and Bute
- Housing
- Land ownership

Bute and Cowal

Key areas raised in Bute and Cowal were around the economy, support for small business and land ownership issues.

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Marketing	Need to improve marketing of area	Set up marketing project
Small Business Development	Small Business Support, lack of premises Infrastructure	More Targeted support at early stages, more affordable business units in key localities
Employment	Farming	Initiatives to support these areas
Employment	Tourism	Promote high end tourism
Employment	Income Deprivation	Adopt Living Wage across CPP partners
Land Ownership	Control of land	Community buy outs, Land Release
*Transport	Reliability and costs	Local Strategies for Redevelopment, PA23 BID and CHORD

**This topics occurs across all Outcomes in some form*

Outcome 2 – We have an infrastructure that supports sustainable growth

Argyll and Bute

Four main issues were raised in the Outcome 2 workshops:

- Transport
- Broadband and internet
- Mobile coverage
- Electricity / grid

Bute and Cowal

Bute and Cowal in the main reflected concerns as highlighted in other areas, with some localised issues.

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
*Transport	A83	Long term solution found quickly – e.g. Tunnel; develop alternative routes; bridge between Cowal and Bute
Transport	Ferry Services	Year Round reliable ferry services required. Increase lobbying via SG and other routes
Transport	Cost of travel especially on ferries	Possible subsidies or discounts for young people e.g. Via Young Scot Card
Transport	Transport services do not link up	Integrated transport system required
Health care	Need to travel to access some health care services	More local services provided
Broadband	Slow roll out hindering small business growth and inbound mobility	European Funding, Research innovative models, community ownership models, Lobby for faster rollout
Mobile Phone Signal	Poor in many areas hindering small business growth and inbound mobility	Alternative models, lobby
Housing	Affordability, location, size	More appropriately sized and located affordable housing

**This topic occurs across all outcomes in some form*

Outcome 3 - Education, skills and training maximises opportunities for all

Argyll and Bute

Main issues raised in the Outcome 3 workshops related to:

- Barriers to accessing education, skills and training opportunities
- Secondary education, particularly with regard to where this leads and how it relates to future careers
- Access to, and availability of, further and higher education
- Skills gaps between the workforce and job opportunities
- Need for apprenticeships, career progression and work experience opportunities

Bute and Cowal

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Barriers to Education	Need to leave area to access HE/FE	Increase delivery locally
Barriers to Education	Costs of travel to college/ Timetables	Subsidies
Barriers to Education	Lack of funds to support people in education, skills and learning	Bursaries
Education (Especially Bute)	Large numbers of teachers travel from mainland to work. Ferry disruption causes problems.	Encourage recruitment of local teachers or relocation to local area
Skills & training	Work experience being carried out	Expand work experience opportunities
Skills & training	Mismatch of existing skills and available employment	More apprenticeships in local skills such as farming
Skills & training	Need to access training opportunities locally	Mentors to support distance learning.

Outcome 4 - Children and young people have the best possible startArgyll and Bute

The discussions in the workshops appear to have concentrated on childcare issues and the lack of activities and facilities for children and young people.

Main Issues discussed in Outcome 4:

- Childcare
- Facilities and Activities
- Volunteering
- Engagement with Young People

Bute and Cowal

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Childcare	Lack of after school care	Development of provision for after school and wrap around care
Facilities	Need better premises for activities	Development of buildings to house activities
Activities, especially youth	Lack of out of school activities for young people	Encourage the development of Youth Clubs and sports activities
Volunteering	Limited pool of volunteers	More support to encourage more people to volunteer
Engagement with young people	Lack of meaningful consultation and engagement with young people	Better ways of engaging with young people

Outcome 5 - People live active, healthier and independent livesArgyll and Bute

The majority of comments from the area workshops fall into two broad categories:

- Staying healthy – Initiatives to help residents stay healthy
- Access to Health Service
- Issues for older people

Bute and Cowal

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Staying Healthy	Older people need to improve health	Activities for older people run on a regular basis
Staying Healthy	No central activity to encourage healthy living	Re-instate Bute Healthy Living Centre
Access to Health Service	Transport on ferries and patient transport	Deliver more services locally
Older People	Need to review care for older people	Reshaping Care for Older People

Outcome 6 - People live in safer and stronger communities

General agreement across Argyll and Bute, and in Bute and Cowal, that the area is safe and secure with a vibrant third sector.

Argyll and Bute

Main issues raised related to:

- Prevention activities
- Community safety
- Information
- Vibrant and supportive communities

Bute and Cowal

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Prevention Activities	Increase in Road Traffic Accidents especially in summer	Safety events and information
Prevention Activities	Young people involved in accidents	Safe drive event targeted at pre-17 year olds
Community Safety	Fear of engaging with police	More community policemen
Information	Lack of knowledge of services	Information leaflets and websites. Improved signage
Vibrant and		

supportive communities	Isolation	Network of volunteers to support isolated people
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CONCLUSION

The consultation highlighted participants' wish to prioritise developing the economic potential of Argyll and Bute through harnessing the strengths of our rich natural resources and heritage. The main points raised were as follows:

1. Support to small and medium enterprises, and the expansion of existing businesses through a range of measures including support at the early stages; and availability of suitable premises.
2. Support to businesses that produce local goods to expand their markets further afield.
3. Better and more appropriate training to enable people to find employment, including increased number of apprenticeship places.
4. Improved ferry services - reliability, cost and frequency of services.
5. Provision of faster broadband, particularly on the west side of Bute and rural Cowal, and better mobile phone services.
6. Health service meets the need of the local and ageing population, taking into consideration the need to travel long distances to get medical attention.
7. There was general recognition that young people have to leave the area for further and higher education. Many do not return to the area, so the area must be more attractive to encourage them to return once their education is complete.

Options for practical incentives designed to encourage inbound migration include opening land for development; a multi-faceted approach to delivering new, appropriate housing solutions; and a commitment to paying the living wage across Community Planning Partners. All, or some, of these may begin to address the falling population and build a longer term sustainable and vibrant economy, serving the needs of those who choose to live, work and play in one of Scotland's most impressive, hospitable, and safest areas.

This report also suggests there is scope to develop a local area action plan for the Bute and Cowal Community Planning group in parallel with the high level Single Outcome Agreement delivery plans. Such a move would demonstrate a commitment by partners to ensure the priorities of local communities are both listened to and transformed into meaningful action.

APPENDIX 1

Three consultation events occurred in two locations in Bute and Cowal as follows:

Area	Day and date	Time	Location
Rothesay Workshop	Friday 17 th January	2.00 – 4.30 pm	The Pavilion, Rothesay
Dunoon Workshop	Monday 20 th January	2.00 – 4.30 pm	Queens Hall, Dunoon
Bute and Cowal Question Time	Monday 3 rd February	7.00 - 9.00 pm	Dunoon Grammar School with video link to Rothesay Academy

Attendance at events as follows:

Location	Dates	Attendance			Total
		CPP	Third Sector/Community	Other	
Rothesay Workshop	Friday 17 th January	13	21	4	38
Dunoon Workshop	Monday 20 th January	21	25	0	46
Bute and Cowal Question Time	Monday 3 rd February	12	22	6	40

Online survey responses were as follows

Area	No of responses
Bute and Cowal	148
• <i>Bute</i>	54
• <i>Cowal</i>	81
• <i>Other</i>	13

EVALUATION OF EVENTS

In order to assess how participants felt about the events, and how the consultation processes might be improved in future, evaluation of events were carried out. At 8 of 9 workshop events, PowerPoint voting was used, and results for Bute and Cowal are as follows:

Results of PowerPoint voting evaluation at workshops – Bute and Cowal

		Important	Quite important	Not really important	Not important at all
How important do you think it is that we hold events to discuss issues like this with the community?	Bute	78%	16%	6%	0%
	Cowal	66%	21%	8%	5%
		Comprehensive	Adequate	I would have liked more information	I didn't receive any information
How would you rate the information you received prior to the event?	Bute	3%	28%	41%	28%
	Cowal	3%	33%	33%	33%
		Very good	Good	Poor	Very poor
How would you rate the opportunities to discuss issues in the workshops?	Bute	39%	52%	6%	3%
	Cowal	18%	61%	16%	5%
		Better than I expected		As I expected	Less than I expected
Did the event meet your expectations?	Bute	44%		47%	9%
	Cowal	23%		62%	15%
		Excellent	Good	Not very good	Poor
How would you rate the event overall?	Bute	9%	75%	13%	3%
	Cowal	3%	83%	10%	5%
		Important	Quite important	Not really important	Not important at all
How important is it that we provide you with a summary of the points raised at the event?	Bute	88%	3%	9%	0%
	Cowal	60%	33%	3%	5%

Evaluation forms were available at the Question Time events and some of the comments received are as follows:

- Very good well informed panel, excellent facilitator.
- What do the police think the impact on safety would be of turning off streetlights between say 01.00 – 06.00 in Cowal?
- Advertising the event? As always there could have been more people attending.
- Same tired approach to planning and development
- Microphone needed for questions
- Focus on economic issues not local services, education and health

- Major help with broadband
- Attract more people to participate

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